

# User manual

## free

viveroo 

free 

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REV20200323

# Safety information

## **! Warning**

Please read the assembly instructions included carefully. Please read this free user manual completely before using your free. Please follow the instructions and recommendations to ensure proper use and maximum enjoyment.

## **Safety information**

free and all free mounting sets are intended for use in enclosed and dry living spaces.

The following conditions must be provided:

- Operating temperature between 0° C (32° F) and 35° C (95° F).
- Relative humidity (during use): 20 % to 90 %, non-condensing.
- No external environmental influences such as oil, chemicals, salt, extensive dust, etc.

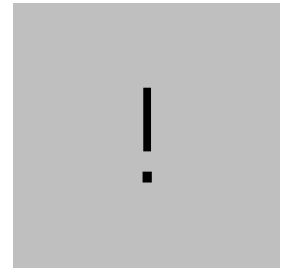
Installation, service or repairs, if necessary, may only be performed by authorized persons.

The maximum altitude is 2.000m.

The installer is responsible for selecting the proper mounting location and safe installation of free. This also applies to installation in movable parts, such as doors. The installer is responsible for performing and documenting all necessary safety tests.

All electrical installation work may only be conducted by authorized, trained electricians, always adhering to the general rules and regulations applying to electrical installation.

Should it become apparent that safe operation of free is not assured, then free must immediately be taken out of service and secured against potential misuse. If the free functions are limited, blocked or disabled, if an unusual odor is present, if noises such as scratching are audible or damage is visible, safe operation can no longer be guaranteed.



# Technical Data



**Product contents:** - User manual free  
- free  
- Mounting plate  
- screw set

**Compatibility:** Electrical operation of free is permitted only in connection with free MountingSet and power supply and cable included in the MountingSet. Operation of free without a MountingSet will lead to immediate loss of guarantee and warranty.

**Measurements in millimeter** Measurements design cover free for ...

... iPad mini 4/5	230 x 133
... iPad 9.7 inch (2018/2017) Air, Air 2, iPad Pro 9.7 inch	267 x 164
... iPad 10.2 inch, Air (2019), iPad Pro 10.5 inch	277 x 173
... iPad Pro 11 inch	275 x 178
... iPad Pro 12.9 inch (2018/2020)	332 x 214

Depth free 16

Size of opening (for furniture installation) Round hole, 50mm to put the connector through.

Size of opening (for flush-mounted box) elongated hole 68x139

Installation depth (for furniture) 30  
Installation depth (for flush-mounted box) 75

**Weight in gram** free for ...

... iPad mini 4/5	876
... iPad 9.7 inch (2018/2017) Air, Air 2, iPad Pro 9.7 inch	924
... iPad 10.2 inch, Air (2019), iPad Pro 10.5 inch	952
... iPad Pro 11 inch	993
... iPad Pro 12.9 inch (2018/2020)	1.110

**Electrical connections** Power supply 100-240Vac, 50-60Hz  
Power consumption 12,5Watt - 18Watt depending on iPad and power supply

**CE & Co.** All free have CE certification. free is quality "Made in Germany". We use only high-quality parts and components produced by market leaders. free customers are proud of their iPad Garage.

**Removal from power supply** free may be removed from the power supply via the circuit breaker in the respective rooms.



Technical changes and mistakes are excepted.

## Functions

### Remove and insert iPad

free can be either installed vertically or horizontally (see installation guide).

**free in landscape position:** Put the iPad from the left on the guide rail. Slide it to the right to the Lightning connector. Push it until you hear a **click tone** that indicates the safe hold of the iPad.

**free in portrait position:** Put the iPad from the upper left on the vertical guide rail. Slide it to the bottom to the Lightning connector. Push it until you hear a **click tone** that indicates the safe hold of the iPad.

All surfaces and edges are fitted with felt or slip tapes to protect your iPad from scratches and damage.



### LockingSystem

free offers an optional security locking system to protect your iPad from theft. Eine separate Bedienungsanleitung liegt den entsprechend ausgerüsteten Geräten bei. The locking system can be retrofitted any time, please see:



LockingSystem security  
Article 350100 (free for iPad mini, Air 2)  
Article 350102 (for all iPad generations except mini and Air 2)  
Anti-theft system for the iPad, opening with key.

## Care and Cleansing

Cleanse your free as needed with a soft micro fiber cloth and clear water only. Dampen the micro fiber cloth and wipe the surfaces gently.

**! WARNING:** The interior of the free must remain dry. To ensure this, use only a damp cloth for cleansing.

**! WARNING:** Never scratch, scrape or scrub free surfaces with abrasive materials.

# Installation

Use the corresponding MountingSet to install your free. All MountingSets come with specific mounting instructions.

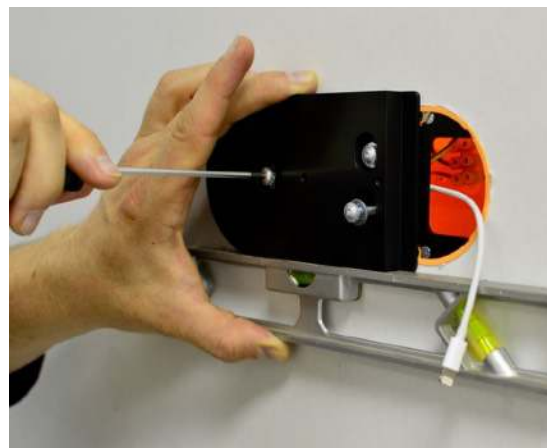
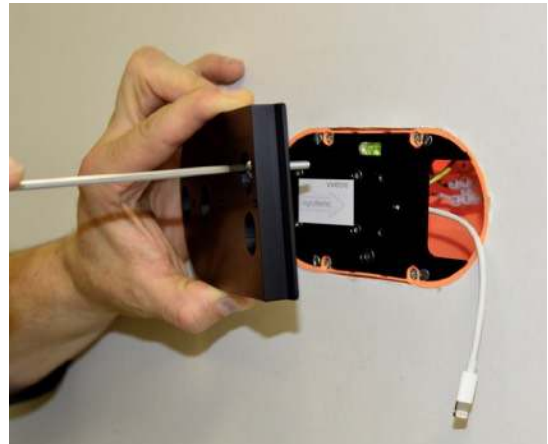
Illustration are examples. Depending on the iPad and USB port, another power adapter and cables can be supplied.

**Step 1** free can be either installed vertically or horizontally (see installation guide).

**! Important:** This installation guide shows the installation process for Inwall mounting with flush-mount box (MountingSet Inwall). Here free is installed in landscape position.

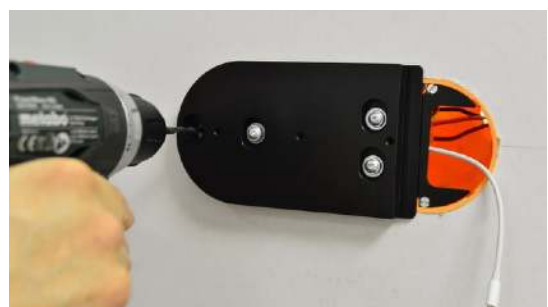
Fix and secure the mounting plate using the supplied screws (2.5mm hex). Tighten the screws lightly at first. Then you can adjust it to its final position using a level. Now tighten the screws.

**! Important:** If you use MountingSet Furniture you can attach the mounting plate directly. Please use woodscrews.



**Step 2** **! Optional:** The mounting plate provides an additional mounting hole on the left side. It is located outside the box directly on the wall and gives free additional stability if necessary.

Depending on the type of wall, please select the appropriate fasteners (plugs + screw, wood screw, etc.).



# Installation

- Step 3** Connect the Lightning connector from the flush-mount box to the corresponding contact on the free. The guide shows the upgrade option to connect LAN/Ethernet to the USB 3 socket, please see:

Supplementary set for cable bound connection to home network. Please note that this set is a factory installed hardware.



- Step 4** Fasten the free to the mounting plate using the supplied screws (2.5mm hex).



- Step 5** Cover the screws with the felt-buttons.



## **Warranty**

free comes with a one year warranty from date of purchase by the original end customer, unless the device was repaired or replaced during the warranty period. In this case, the warranty is valid until the end of the regular two year warranty or six months following the repair/replacement, whichever comes first.

## **Warranty claims and verification**

Should your free for any reason not perform as expected, please contact your dealer and provide the original invoice with serial number as well as a brief description of your complaint.

## **Warranty claims and verification**

The following devices are excluded from the warranty  
Devices with damages caused by:

- acts of nature,
  - misuse, including but not limited to disregarding the user manual and mounting instructions,
  - inappropriate handling,
  - connection to an incorrect power supply,
  - repairs or attempted repairs by unauthorized persons,
  - use of the device in connection with third party products,
- devices on which the serial number of the producer has been changed, deleted, removed or made illegible.

Apple, iPad and Lightning are registered trademarks of Apple Inc.

# Installation and operation guide

## LockingSystem security (optional)



Key-based locking system to protect iPad from theft. For viveroo free.

- Includes**
- Locking plate to fasten to free, with fastening material
  - Removable locking bar
  - Key hole barrier, two keys
  - Installation guide and operating instructions



This installation guide explains how to install the security locking system for viveroo free. security has either been pre-installed or can be retrofitted. If security has been pre-installed, please continue with Step 3.

- Step 1**
- Deinstall free. (Please see installation guide free, Chapter Mounting, Step 4).



- Step 2**
- Fasten the locking plate on the back of free using the fastening screws included (2mm hexagon socket screws).

Remount free.





# Installation and operation guide

## LockingSystem security (optional)



Key-based locking system to protect iPad from theft. For viveroo free.

**Step 3** Place the iPad in free. Put the locking bar on the locking plate from the left. The keyhole will be pointing down.



**Step 4** Insert the keyhole barrier and the key into the locking bar from below. Turn the key to the left and remove it. Free is now locked and the iPad is protected from theft.  
To unlock free, insert the key and turn it to the right. The key and the keyhole barrier can now be removed by pulling downward and the locking bar can be removed by sliding it off sideways.



**! Please note:** Store keys in a safe spot and identify them well. Without a key, the locking system can only be opened by force and will be damaged!

# Installation and operation guide

## LAN connection (optional)



### LAN/Ethernet connection

Supplementary set for cable bound connection to home network. For viveroo free.

**Note: Illustrations are exemplary. Depending on the iPad and USB port, various components are supplied.**

### Safety warning

#### Electrical current!

Danger of electrical shock leading to death and fire hazard.

- Work on 230V may only be performed by qualified electricians.
- Disconnect power supply prior to installation/de-installation

### Includes

- USB Ethernet adapter
- CAT-Crimp Connector (RJ45 Male)
- Installation and operation guide

This guide pertains to installation of LAN/Ethernet supplementary set for viveroo free. Supplementary set can be installed provided the LAN/ Ethernet interface is available.



### Installation

Connect the USB Ethernet adapter to the USB socket on the back of free. Place CAT-Crimp Connector (RJ45 Male) on CAT cable. Please see installation guide included.

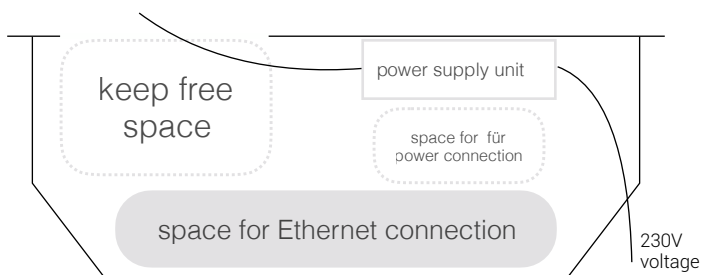
Connect CAT cable, including the RJ45 Male plug to USB Ethernet adapter.

**! Note:** Lay CAT cable as follows:

1. **For installation in furniture and wood panel walls:** Lay cable from back through drill hole.
2. **For installation in cavity walls, brick or concrete walls (with cavity socket):** Position CAT cable including USB Ethernet adapter at back of cavity socket.

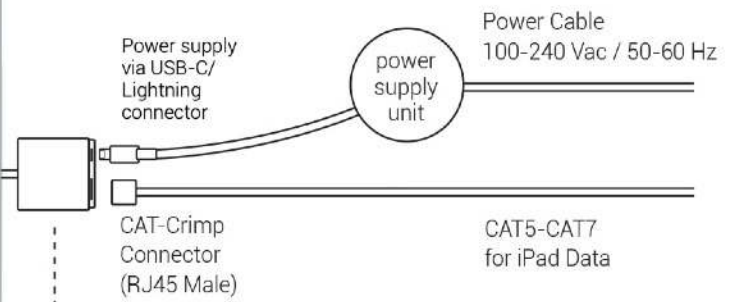


For following components:  
Please connect cable with red marks up.





viveroo free  
Cable interfaces on backside



installationsbox