User manual & Installation guide
one kiosk

Safety information

viveroʊ

! Warning	Please read the assembly instructions included carefully. Please read this free flex user manual completely before using your free. Please follow the instructions and recommendations to ensure proper use and maximum enjoyment.
Safety information	free flex is intended for use in enclosed and dry living spaces.

!

The following conditions must be provided:
- Operating temperature between 0° C (32° F) and 35° C (95° F).
- Relative humidity (during use): 20 % to 90 %, non-condensing.
- No external environmental influences such as oil, chemicals, salt, extensive dust, etc.

Installation, service or repairs, if necessary, may only be performed by authorized persons.

The maximum altitude is 2.000m.

The installer is responsible for selecting the proper mounting location and safe installation of free flex. This also applies to installation in movable parts, such as doors. The installer is responsible for performing and documenting all necessary safety tests.

All electrical installation work may only be conducted by authorized, trained electricians, always adhering to the general rules and regulations applying to electrical installation.

Should it become apparent that safe operation of free flex is not assured, then free must immediately be taken out of service and secured against potential misuse. If the free flex functions are limited, blocked or disabled, if an unusual odor is present, if noises such as scratching are audible or damage is visible, safe operation can no longer be guaranteed.

Care and Cleansing

Cleanse your free flex as needed with a soft micro fiber cloth and clear water only. Dampen the micro fiber cloth and wipe the surfaces gently. Use stainless steel cleaner to clean pipe and base.
! WARNING: The interior of the free flex must remain dry. To ensure this, use only a damp cloth for cleansing.
! WARNING: Never scratch, scrape or scrub free flex surfaces with abrasive materials.

Technical Data

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Product contents	- User Manual & Installation Guide one kiosk - one kiosk frame made of aluminum and painted - Standpipe made of aluminum and painted - Standbase made of aluminum and painted with rubber points. - Closure Cap - Installation material: Screws and felt points - Cable (jLightning/USB-C depending on the iPad Generation)
Compatability	Electrical operation of free flex is permitted only in connection with viveroo or Apple power supply units. Operation of free without it will lead to immediate loss of guarantee and warranty.

Measurements in millimeter

Measurements one kiosk frame.
one for ...

... iPad mini 4/5	225 x 143
... iPad 10.2" (7. Gen; 2019), iPad Air (2019), iPad Pro 10,5"	272 x 183
... iPad Pro 11" (2018/2020)	270 x 187
... iPad Pro 12.9" (2018/2020)	303 x 224
Depth of the frame	15
Diameter Standpipe	60
Diameter Standbase	180

Weight in gram

one kiosk Frame, Standpipe, Standbase, Installation material

... iPad Mini	1.830
... iPad 10,2", Air (2019), iPad Pro 10,5"	1.940
... iPad Pro 11"	1.980
... iPad Pro 12,9" (2018)	2.340

Electrical connections

Power supply	100-240Vac, 50-60Hz
Power consumption	12,5Watt - 18Watt depending on iPad and psu

Removal from power supply

free flex may be removed from the power supply via the circuit breaker in the respective rooms.

CE & Co.

All one kiosk have CE certification. one kiosk is quality "Made in Germany". We use only high-quality parts and components produced by market leaders. One kiosk customers are proud of their iPad stand.

Technical changes and mistakes are excepted.

Installation

Delivery Contents

Illustrations and texts are exemplary. Depending on the iPad and USB port, other power supplies or cables may be supplied.

one kiosk with power cable

PoE Adapter (Accessory)

Scanning Module (Accessory)

Installation

viveroo

Illustrations and texts are exemplary. Depending on the iPad and USB port, other power supplies or cables may be supplied.

1. **Mounting of one kiosk with a power cable.** If you use an iPad Pro with USB-C cable, the installation works similarly. You only have a USB-C instead of the Lightning cable.
   If you use the one kiosk with a PoE Adapter, please see 2 (pp 8-9).

Step 1.1   Make sure that all of the felt points are stuck to the appropriate place on the cover. Insert the shutter for the camera cutout.

Step 1.2   Guide the Lightning USB cable through the standpipe.

! Note: Make sure that the cable is inserted so that the Lightning adapter runs to the bevelled side of the tube and the USB adapter to the right-angled one (the direction doesn't matter for the USB-C cable for the iPad Pro).

Installation

Step 1.3   Screw the standpipe to the stand.

> ! Note: The stand is mounted on the right-angled side of the tube.
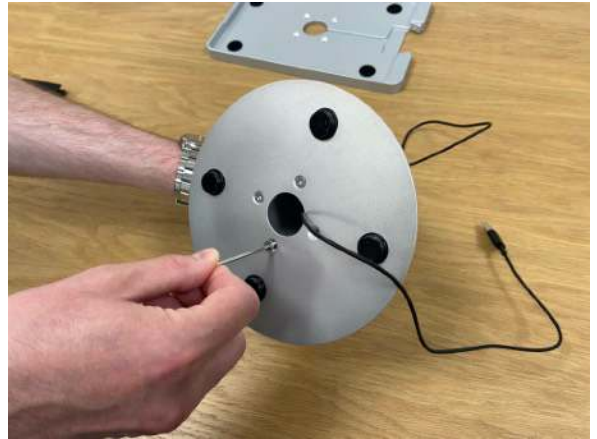
Step 1.4   Now run the cable through the recess in the cover and then screw the frame onto the standpipe.

> ! Note: You can already insert the cable into the cable duct in this step. The cable should run to the right side.

> ! Note: The cover can also be mounted in portrait format.

Step 1.5   Place the iPad in the holder and insert the Lightning connector.

> ! Note: Make sure that the cable is in the intended cable duct so that the iPad sits straight in the holder.
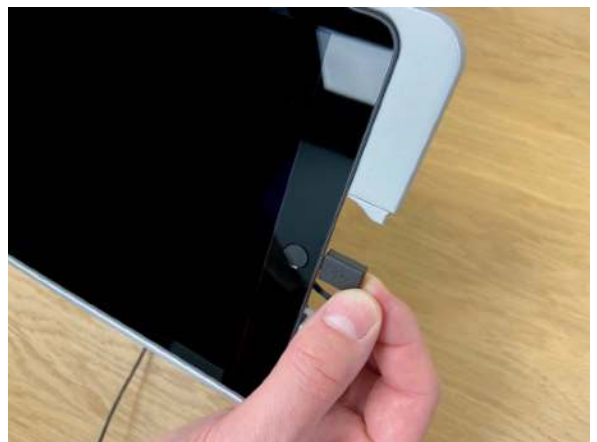
Installation

Step 1.6   Cover the Lightning adapter with the closure cap.

Step 1.7   Fix the closure cap with the enclosed screws. The iPad can no longer be removed from the holder without loosening the cap.

Installation

2. Mounting of viveroo one kiosk with a PoE Adapter. These steps describe the installation of one kiosk for iPads with the Lightning connector in combination with PoE.

! If you use an iPad Pro with USB-C Adapter, please directly skip to 2.6

Step 2.1	Make sure that all of the felt points are stuck to the appropriate place on the cover. Insert the shutter for the camera cutout.

|	
Step 2.2	Guide the PoE adapter through the standpipe. ! Note: Make sure that the cable is inserted so that the Lightning adapter runs to the slanted side of the tube and the PoE adapter to the right-angled one.

Step 2.3	Connect the PoE adapter to your LAN cable. ! Note: If the LAN cable has to be connected to your switch / injector beforehand, run the LAN cable through the base plate of the one kiosk before.

Installation

Step 2.4   Screw the stand base to the pipe. The PoE adapter disappears in the standpipe. So all connections are hidden and secured.
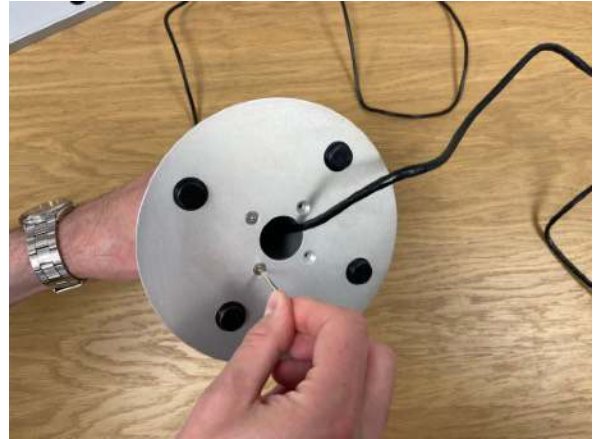
Step 2.5   Mount the frame now

To do this, follow steps 1.4 to 1.7.

Step 2.6 Option PoE für USB-C   If you are using an iPad Pro with USB-C connection and at the same time represent the power and data supply via PoE, carry out the installation according to 1. (pages 5 to 7).

Then connect the PoE adapter for USB-C to the cable and connect it to your LAN cable.

Installation of Accessory „Scanning Module"

Illustrations and texts are exemplary. Depending on the iPad and USB port, other power supplies or cables may be supplied.

Step 3.1   Insert the adapter plate into the camera opening. If you have already inserted the camera cover (see p.5, 1.1), remove it.

Step 3.2   Mount the scanning module over the designated points on the adapter plate.

Step 3.3   Do the further assembly steps according to items 1.2 to 1.7 (or 2.2 to 2.6 for PoE).

! Note on 1.4: The holder is turned by 180 degrees and screwed onto the standpipe. The cable outlet leads to the left side.

! Note on 1.4: An optimal use of the scan function is only possible when mounting in landscape format. This is the only way to create the scan area below the holder.

Warranty

Warranty

free flex comes with a one year warranty from date of purchase by the original end customer, unless the device was repaired or replaced during the warranty period. In this case, the warranty is valid until the end of the regular two year warranty or six months following the repair/replacement, whichever comes first.

Warranty claims and verification

Should your free flex for any reason not perform as expected, please contact your dealer and provide the original invoice with serial number as well as a brief description of your complaint.

Warranty claims and verification

The following devices are excluded from the warranty
Devices with damages caused by:

‒ acts of nature,
‒ misuse, including but not limited to disregarding the user manual and mounting instructions,
‒ inappropriate handling,
‒ connection to an incorrect power supply,
‒ repairs or attempted repairs by unauthorized persons,
‒ use of the device in connection with third party products,
devices on which the serial number of the producer has been changed, deleted, removed or made illegible.

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